

Message from the Board Chair, Ivan Emke and CEO, Karen Gayman

Greetings to all members of Parkview Services for Seniors.

We are pleased to present to you the 2022 Annual Report and to celebrate the 59th year of the Parkview Services for Seniors Annual General Meeting.

As a Not-For-Profit organization that provides a variety of care and support services to seniors in both long-term care and independent living, Parkview's culture embodies the essence of compassion, kindness, and respect to everyone who calls Parkview their home and encouraging all residents to take part in the life of their community.

The year 2022 marked the second year of unprecedented challenges and opportunities as we faced the ongoing impacts of the COVID-19 pandemic, the rising demand for senior care services and accommodations, and the changing needs and expectations of our residents, tenants, families, and staff. We are grateful to our staff who showed up to work and rose to the ongoing challenges that 2022 gave us, as we continued to stay the course to ensure everyone's safety and well being when uncertainties arose regarding the impact of the new variant of Omicron. We are incredibly proud of the strength and resilience our staff and management brought to their work each day.

Despite these challenges, we remained committed to our Mission that is motivated by our roots in a Christian faith and Mennonite heritage: to serve seniors, nurture community and honour aging.

We are proud to share some of our key achievements from the past year:

- Welcomed fifty-two new residents into the Long-Term Care Home and eighteen new residents/tenants into Independent Living.
- Parkview Village programs set up new community vendor meals and special order-in meals to help residents obtain excellent quality prepared meals.
- Creatively and safely set up social, recreational and wellness programs to ensure that quality of living was maintained.
- Maintained effective collaborations with community partners and regulators such as Public Health, Ministry of LTC, Oak Valley Health, Ministry of Labour, and Trade unions.
- Successfully participated and met all regulatory audits and inspections.
- Implemented staff professional development training in palliative care and behaviour supports through online training programs.
- Continued to invest in our Employee Assistance Program to support staff and their families with wellness programs and counselling when needed for up to two hundred employees.
- Celebrated long services award with staff who have been with Parkview from 5-40 years of service.
- We said farewell to staff who retired or moved on to other positions and we welcomed new team members and leaders to Parkview Home and Parkview Village.
- Entered into collective bargaining for two collective agreements in the fall 2022 expecting to successfully conclude in June 2023.
- We are grateful to donors who gave generously to Parkview's 2022 holiday appeals to improve our facilities and grounds and to members in the community who generously gave through bequests.

These are just some of the examples of how we made a difference in the lives of seniors and their families in 2022. None of this would have been possible without the support, collaboration and leadership of our board members, donors, medical director, attending physicians, community partners, staff, volunteers, and residents. We express our sincere appreciation for being part of our community and for sharing our vision of a society where seniors are valued, respected, and empowered.

Regards

Ivan Emke, Board Chair
Karen Gayman, CEO

Board of Directors



Ivan Emke
Chairperson



John Thorpe
Vice Chairperson



Mark Whittingstall
Treasurer



Donna McDowell
Secretary



Lisa Darchville
Board Member



Bonnie Drudge
Board Member



Jim Hobbs
Board Member



Glenda Kerr
Board Member



Ken Prentice
Board Member

Senior Management Team



Karen Gayman
CEO



Christine Ramdeyol
Administrator
(Home)



Angela Bisschop
Director,
Clinical Operations



Kris Savage
Director, Program &
Support Services



Dennis Van Zevenbergen
Director, Property &
Environmental Services



Antonella Catalanotto
Director,
Nutritional Services



Prasanna Patkunarajah
Director,
Operations (Village)



Lenore Gould
Programs & Tenant
Relations Manager

Mission

Motivated by our Christian faith and Mennonite heritage, our mission is to:

- Serve Seniors
- Nurture Community
- Honour Aging

Vision

Our campus will be the most sought-after hub of community services and housing for older adults in York Region because where you age matters!

Values

- Service
- Learning
- Improvement
- Integrity
- Accountability

Parkview Home

123 Weldon Road, Stouffville, Ontario, L4A 0G8
Parkview Home: (905) 640-1911 ext. 1221
Parkview Donations: (905) 640-1911 ext. 1123
Parkview Home Fax: (905) 640-4051

Parkview Village

(Lifelease and Apartments)
12184 Ninth Line, Stouffville, Ontario, L4A 3N6
Phone: (905) 640-1940 ext. 2021
Fax: (905) 640-7944



Parkview Services
for Seniors



Parkview Services
for Seniors

2022 ANNUAL REPORT

Parkview has a reputation
for providing
excellent care and being
a great place to live.

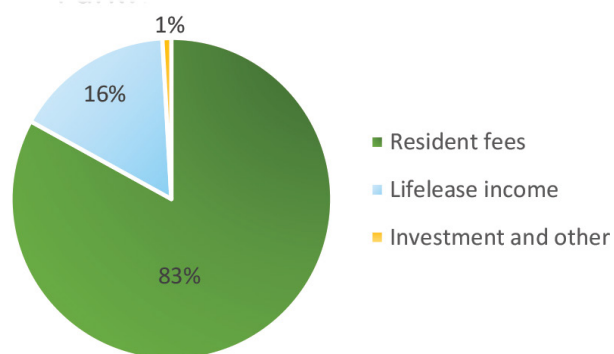
**PARKVIEW SERVICES FOR SENIORS
CONDENSED STATEMENT OF FINANCIAL POSITION
As at December 31, 2022**

	Parkview Home	Parkview Village	Cluster Homes
ASSETS			
Current	\$ 2,163,323	\$ 1,725,069	\$ 1,684,751
Capital assets and long-term investments	14,291,263	10,476,248	3,837,705
	\$ 16,454,586	\$ 12,201,317	\$ 5,522,456
LIABILITIES			
Current	\$ 2,170,974	\$ 1,021,388	\$ 154,547
Long-term	6,455,625	-	3,368,062
Restricted net assets	69,985	-	-
Unrestricted net assets	7,758,002	11,179,929	1,999,847
	\$ 16,454,586	\$ 12,201,317	\$ 5,522,456

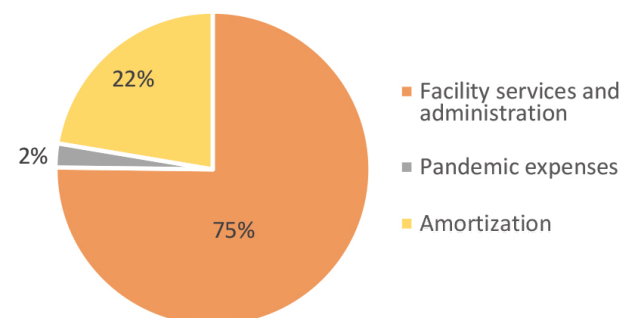
**CONDENSED STATEMENT OF OPERATIONS
For the year ended December 31, 2022**

	Parkview Home	Parkview Village	Cluster Homes
REVENUE			
Resident fees	\$ 2,708,248	\$ 2,014,770	\$ 1,353,355
Government subsidies	9,090,710	-	-
Pandemic revenue	2,334,459	-	-
Lifese income	-	-	262,218
Investment and other	67,206	48,891	14,815
	14,200,623	2,063,661	1,630,388
EXPENSES			
Nursing, personal care and programs	7,930,149	99,730	-
Facility services and administration	3,260,635	1,387,899	947,362
Pandemic expenses	1,986,614	54,478	30,743
Mortgage and loan interest	430,365	-	-
	13,607,763	1,542,107	978,105
Excess of revenue over expenses before the undernoted	592,860	521,554	652,283
Amortization	(537,636)	(465,910)	(282,058)
Unrealized gain on derivative financial instruments	714,961	-	-
Bequest donation	100,000	-	-
EXCESS OF REVENUE OVER EXPENSES	\$ 870,185	\$ 55,644	\$ 370,225

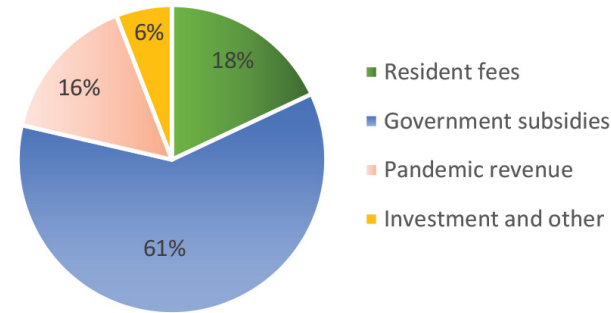
Parkview Cluster & Suites Revenue



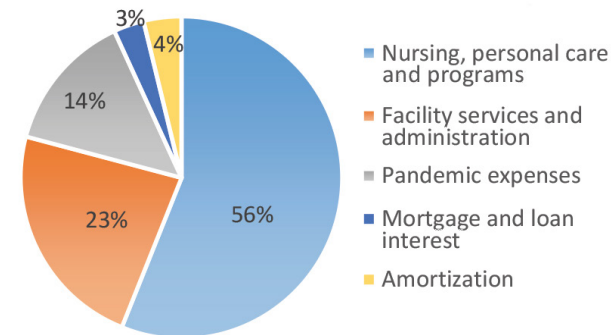
Parkview Cluster & Suites Expenses



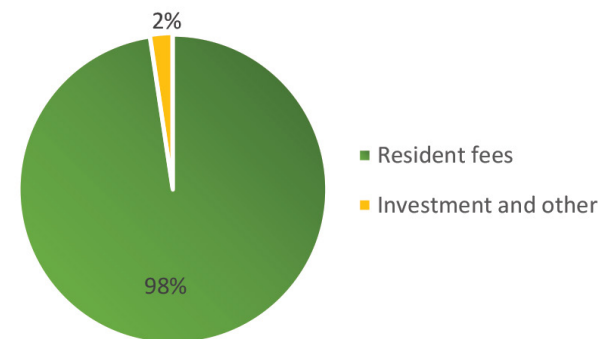
Parkview Home Revenue



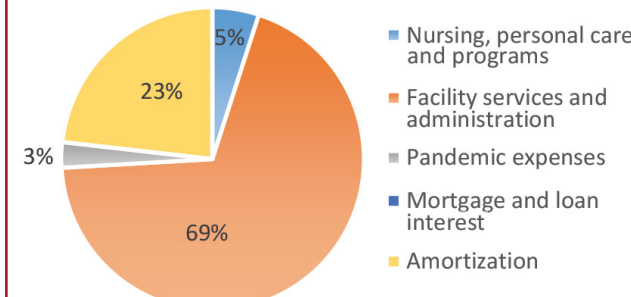
Parkview Home Expenses



Parkview Village Revenue



Parkview Village Expenses



Message from the Senior Management Team

Having gathered as a management team to reflect on 2022, specifically where Parkview Services for Senior's was - is now- and is headed- one would be remiss to not note the 'coming together' of long-term, new, and even returning faces.

So far as the challenges presented by COVID-19, the recurring theme made abundantly clear throughout discussion and echoed by all participants, is that the commitment of the Parkview Services for Senior's community was (and is) unwavering, and that as a senior management team we are going to work as hard as possible to continue to propel us forward. While this aim is only achieved through all parts working in harmony, we have all answered the call to Serve Seniors, Nurture Community and Honour Aging; with no doubt that we will see our best days once more.

On behalf of the Senior Leadership Team, we are grateful for the community's ongoing support that has sustained us throughout the years and will continue to do so into our future.

