



Message from the Chair

Dear Association Members

Parkview has a reputation for providing excellent care and being a great place to live. The shared vision of the senior management team and board is to make it even better in the future and for our campus to be *“the most sought-after hub of community services and housing for older adults in York Region.”*

The past year saw a transition in executive leadership at Parkview, with Karen Gayman starting in the role of Chief Executive Officer in July 2018. Filling this new full-time CEO position was an important step in creating the leadership capacity to execute our vision.

Your board and CEO have established the following strategic priorities for next year:

- **Develop more housing with support services:** Over the next year, the CEO will lead the development of a conceptual framework to later inform a more detailed feasibility study and master plan for future development, with a focus on assisted living. Related to this, the board has begun to investigate the possible strategic purchase of more land adjacent to the existing campus.
- **Review the social housing agreement with York Region:** The agreement with York Region that designates a number of Parkview’s apartment units as eligible for government social housing (“rent-geared-to-income”) subsidies will expire in 2021. The ability to help

provide affordable housing for older adults who need it has historically been considered well-aligned with Parkview’s mission. It will be possible to negotiate a new social housing agreement with York Region if Parkview chooses to do so and this will be considered over the next year.

- **Develop an effective community engagement strategy:** This will involve efforts to communicate more actively with association members and the broader community, to further develop Parkview’s base of support for its future vision.

The board spends time each year reviewing the financial condition and budgets for the organization. The goal is always to ensure the long-term sustainability of operations, on a not-for-profit basis, so that Parkview will be able to serve our community for many years to come.

Finally, I want to extend my sincere thanks to Karen Gayman, Parkview’s CEO, and to Dr. Sarah Barclay, Medical Director, together with the entire leadership team, staff, attending physicians and volunteers (including my fellow board members) for their ongoing efforts on behalf of all those who call Parkview home.

Respectfully,
Larry Hogg
Board Chair



Parkview has a reputation for providing excellent care and being a great place to live.





Parkview Board of Directors

Back row

Monica Chung, Jamey Morse, Justin Reesor
(*Treasurer*), Larry Hogg (*Chair*), Jim Hobbs
(*Secretary*), Bonnie Drudge

Front row

Glenda Kerr, Mary Lymburner



Parkview Senior Management Team

Back row

Kris Savage – *Director, Program & Support Services*
Dennis Van Zevenbergen – *Director, Environmental Services*
Chino Nwankpa – *Director of Care*
Antonella Catalanotto – *Director, Nutritional Services*

Front row

Tina Skodic – *Village Administrator*
Terry Collins – *Home Administrator*
Karen Gayman – *CEO*



Parkview Home Resident Council

From left to right

Bertha Slaughter, Betty Dembinski,
Alice Green, John Vangelisti,
Ross Partridge, Hugh MacKinlay,
Vera Moyer

Facilitator

Matthew Ho, SSW



Parkview Village Resident Council

Back row

Francie Wideman, Clara Jones, Grace Ip,
Merle Masson, Ruth Burkholder (*Chair*)

Front Row

Gennie Cuthbertson, Patricia Noyes,
Angela Graham, Rosalind Dockerty

Absent: Blanche Schmidt



Parkview Home Family Council

Back row

Dennis Ricketts, Ruth Barnett,
Johan Snowball

Front row

Lidia Finlayson

Parkview Services for Seniors

Condensed Consolidated Statement of Financial Position

As at December 31, 2018

	Parkview Home	Parkview Apartments	Parkview Life Lease	Dec 2018 Consolidated
ASSETS				
Current	\$1,574,133	\$550,924	\$451,771	\$2,576,828
Capital assets and long-term investments	16,552,623	2,225,137	5,108,469	23,886,229
	\$18,126,756	\$2,776,061	\$5,560,240	\$26,463,057
LIABILITIES AND NET ASSETS				
Current	\$1,543,164	\$631,534	\$98,025	\$2,272,723
Long-term	9,736,950	620,887	4,445,110	14,802,947
Restricted net assets	72,847	612,108	–	684,955
Unrestricted net assets	6,773,795	911,532	1,017,105	8,702,432
	\$18,126,756	\$2,776,061	\$5,560,240	\$26,463,057

Condensed Consolidated Statement of Operations

For the year ended December 31, 2018

	Parkview Home	Parkview Apartments	Parkview Life Lease	Dec 2018 Consolidated
REVENUE				
Resident fees	\$3,454,643	\$1,962,226	\$946,669	\$6,363,538
Government subsidies	6,837,748	96,803	–	6,934,551
Investment and other	285,910	144,187	10,738	440,835
	10,578,301	2,203,216	957,407	13,738,924
EXPENSES				
Nursing, personal care and programs	6,442,418	178,752	–	6,621,170
Facility services and administration	3,096,685	1,515,875	875,670	5,488,230
Mortgage and loan interest	521,748	14,201	–	535,949
	10,060,851	1,708,828	875,670	12,645,349
Excess of revenue over expenses before the undernoted	517,450	494,388	81,737	1,093,575
Amortization revenue	–	–	269,262	269,262
Amortization expense	(474,470)	(427,417)	(275,569)	(1,177,456)
Unrealized gain on derivative financial instruments	271,576	–	–	271,576
Bequest donation	48,718	–	–	48,718
EXCESS OF REVENUE OVER EXPENSES	\$363,274	\$66,971	\$75,430	\$505,675

Message from the Chief Executive Officer

It is hard to believe that a year ago I was being introduced at the Parkview Annual General Meeting as the incoming Chief Executive Officer for Parkview Services for Seniors. It has been a year filled with learning and orientation to Parkview—an organization steeped in a rich history of over 50 years in Whitchurch-Stouffville. Again this year, Parkview has achieved a number of memorable milestones.

In July 2018 the Seniors Wellness Centre became fully operational at Parkview Village. Through the diligence of our dedicated staff we have seen significant growth in the number of residents participating in the Wellness Centre programs. Over the past year there have also been many facility upgrades made to improve esthetics and energy efficiencies. We are proud to announce that Parkview Village once again received the annual Readers' Choice Award for Best Retirement Living in Whitchurch-Stouffville. In addition to these accomplishments, we continue to focus on ongoing quality improvements that are guided by best practices, industry standards and feedback provided by family and residents.

In the coming year we will continue to sharpen our strategic goals and objectives and build on the gains we have already made. In particular we will look to developing a comprehensive dementia care strategy for the Home, we

will focus on adding more value to Wellness programming in Independent Living, and we will concentrate on developing effective engagement strategies with all our stakeholders and partners.

I wish to offer my sincere thanks and gratitude to our Board of Directors and our Chair, Larry Hogg. As a Board you have placed your utmost trust in our team and challenged us to examine our practices and processes to continuously improve. Thank you for your guidance, leadership and, most of all, your commitment to see Parkview thrive.

Thank you, as well, to all of our staff, physicians, students and volunteers who come to work each day with passion and commitment to serve and who wholeheartedly live Parkview's values.

My first year has been inspired by your kindness and generosity and by your ability to enrich lives of many in our Home and in the Community. I look forward to another year of serving you as we help direct Parkview into its promising future.

Karen Gayman
Chief Executive Officer

Mission

Motivated by our Christian faith and Mennonite heritage, the mission of Parkview Services for Seniors is to:

- Serve Seniors
- Nurture Community
- Honour Aging

Vision

Our campus will be the most sought-after hub of community services and housing for older adults in York Region because where you age matters!

Values

- Service
- Learning
- Improvement
 - Integrity
- Accountability

Parkview Home

123 Weldon Road
Stouffville, Ontario, L4A 0G8

Parkview Home: (905) 640-1911 ext. 1221

Parkview Donations: (905) 640-1911 ext. 1123

Parkview Home Fax: (905) 640-4051

Parkview Village

(Lifelease and Apartments)

12184 Ninth Line

Stouffville, Ontario, L4A 3N6

Phone: (905) 640-1940 ext. 2021

Fax: (905) 640-7944



Parkview Services for Seniors

Where you age matters!

